



## THE DOGHOUSE SERVICE AGREEMENT

### SHOT REQUIREMENTS

Rabies within 3 years as advised by your veterinarian. Must be current on DHPP. **Bordatella must be current within 6 months. You must specifically ask this of your veterinarian. There is a 72-hour waiting period after bordatella is administered before entering our facility. During that time your dog must be symptom-free. No exceptions.**

You or your veterinarian can fax the information to us at 209/858-5945.

### ALL DOGS OVER 1 YEAR OLD MUST BE SPAYED OR NEUTERED IN ORDER TO PARTICIPATE IN A GROUP PLAY.

For boarding, intact dogs over 1 year old will be subject to a Special Handling rate of \$45 a night. Intact females must not go into heat during their stay. Arrangements must be made at time of drop-off to pick up your dog if this happens. Intact females of any age will be subject to a boarding fee of \$75 a day, charged daily to your credit card (on file with The Doghouse for this purpose) or paid at time of drop-off (refunded at time of pick-up if dog does not go into heat), in order to provide for the necessary special handling.

(See Intact Dog Contract)

### WE DO NOT ACCEPT PIT BULLS OR PIT BULL MIXES AT THIS TIME.

### BEHAVIOR

We accept socialized, friendly dogs for daycare. It is up to the discretion of The Doghouse as to whether your dog may participate in a group activity. If your dog is misbehaving he or she shall be removed from the group. The Doghouse is not responsible for any injuries due to normal play while in a group activity.

We **cannot** accept dogs that are human-aggressive.

### FEEDING

While boarding, we strongly encourage you to bring your dog's own food. This is to avoid upset tummies. If you forget, we feed Natural Balance Ultra at no extra charge.

For daycare, we only feed lunch to puppies under 1 year old, or for medical reasons.

The Doghouse will provide healthful cookie-type treats for all dogs at naptime. Owners who would like their dogs to be given their own treats are welcome to bring them. Please, no rawhides or greenies.

### HEALTH

Dogs must be healthy enough for the daycare environment. If your dog has ailments, please let The Doghouse know. We usually can accommodate them. (See Infirm Dogs and Seniors 12 Years and Older Contract). Puppies must have received their final set of vaccinations.

Medicine is administered at no extra charge if the dog is willing. The Doghouse **does not** give injections.

Dogs must be current on some sort of flea preventative. We rely on you to keep this up in order to protect all our dogs. Even if your dog normally does not contract fleas at home, in an environment where groups of dogs are together, the risk is much greater. This is the best way we have found to protect our dogs.

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## **NEAREST VETERINARIAN**

Central Valley Veterinarian Hospital is located about 2 miles away at 1515 W. Yosemite Ave., in Manteca. Their phone number is 209-239-2547.

## **PERSONAL BELONGINGS**

For your dog's protection, he/she must be wearing a collar with proper identification (in case of an emergency) and preferably a non-retractable leash, to and from the parking lot and The Doghouse. You must have control of your dog, especially if another dog or person is in the lobby. The Doghouse is not responsible for the loss or damage of any belongings left behind, such as bedding and toys.

## **EXERCISE**

Expect your dog to be more tired than usual, when they come home. They get lots of exercise here, though we will monitor to make sure they don't overdo it.

Remember, when dropping off or picking up your dog from The Doghouse, as with all their activities, please ensure your dog rests an hour before AND after meals.

## **HOURS**

### **OFFICE HOURS**

6:30am – 7pm Monday through Friday. 8am – 12 noon Saturday. 3pm – 6pm Sunday. Best time for a tour is 9am - 12 noon and 2pm - 5pm, although you are welcome to drop in anytime during office hours. Please do not bring your dog with you for tours.

### **DROP-OFF/PICK-UP HOURS**

Our regular drop-off/pick-up hours are Monday through Friday 6:30am - 6:45pm. Saturday hours for boarders are 8am - 12 noon. Sunday hours for boarders are 3pm - 6pm. By appointment only as space is limited.

Please call if drop-off/pick-up times change. Check-in hours are the same as check-out hours. For example: If check-in time is 7am Tuesday, and you are boarding 2 days, check-out time is 7am Thursday.

### **DAYCARE HOURS**

6:30am – 6:45pm Monday through Friday for drop-off and pick-up. 8am – 5pm for playtime. By appointment only as space is limited. Please call if drop-off/pick-up times change.

Naptime is 12 noon – 2pm.

Half-day hours are 8am – 12 noon or 2pm – 5pm.

### **MAJOR HOLIDAY HOURS**

New Year's Day - 12 noon - 5pm for drop-off/pick-up only: NO DAYCARE.

Memorial Day – 8am - 5pm.

July 4 – 8am – 5pm if on a weekday. Regular weekend times if on a weekend.

Labor Day – 8am – 5pm.

Thanksgiving Day - Closed.

Christmas Day – Closed.

*All hours subject to change without notice.*

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## FEES

All fees are paid in advance or at drop-off.

### INTRODUCTORY RATES!!!

\$25 - non-refundable evaluation fee includes a day of daycare. Your dog is evaluated with other dogs during this time.

\$25 – Daycare.

For convenience and savings, The Doghouse offers pre-paid packages.

\$200 for 10 visits. (Must be used within 6 months.)

\$115 for 5 visits. (Must be used within 4 months.)

\$15 - half day.

\$20 every 15 minutes after closing, by prior arrangement only.

\$35 – Boarding, which includes Daycare. \$30 – 2 or more dogs in immediate family.

5% off boarding days 6-10. 10% off boarding days 11 or more.

\$45- If your dog is boarding, **is not** human-aggressive, but doesn't like other dogs, or you wish they be kenneled only.

Hugs and Kisses – Love and Affection **FREE**

## PAYMENT TERMS

Payment is due at the time of drop-off. We accept credit cards (MasterCard, Visa or Discover Card), checks, money orders, and cash. A handling fee of \$30 will be charged on all returned checks. Credit only for early returns.

## CANCELLATION POLICY

24-hour notice for a single daycare reservation.

7-day notice for a holiday boarding reservation. Holiday boarding reservations require a \$35 deposit and will be applied towards the total at check-in time or returned if canceling more than 7 days from the holiday. The \$35 deposit is non-refundable if canceling within the 7-day time period.

*All fees subject to change without notice.*

## RETAIL

We carry top of the line dog food and training supplies. If you need something, ask us. We can probably get it.

## GROOMING SERVICES

Aunty's Grooming and Self-Wash is located on-site. Please call 209-858-9040 for an appointment.

## TRAINING SERVICES

Training is provided by K9 Development. Please call 209-858-5134 with if you have questions about training.

THIS AGREEMENT SUBJECT TO CHANGE WITHOUT NOTICE

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